**ABHISHEK NIGAM**

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**OBJECTIVE**

Seeking a challenging role, in a competitive environment that offers constant avenues for growth and mutual value addition.

**CURRENT ROLE**

Currently employed in **Infosys** as **Senior System Engineer and Fullstack developer** with the knowledge of **continuous integration and continuous deployment** processes in build and release management.

**PROFESSIONAL EXPERIENCE** **(2 Years, 3 Months)**

**Senior System Engineer and Application Developer. (May 2019 – Till date)**

o Product Owner and Full Stack Developer for a Data application used by several internal teams for

their external releases/analytics and reporting. In this role, I am responsible for laying the product

roadmap following the SAFe methodology, enhancing the product by regular feature

additions/improvements to meet customer needs as well as full-stack development of the

application.

o Apart from feature development and roadmap planning, I am also responsible for application

support and maintenance to fix critical show-stopper bugs with a short SLA and maintain the

Infrastructure and hosting of the application. Technologies involve, load-balancing, Docker, VueJS,

Node, gitlab, gerrit and C#.

**DevOps Lead in Client and Computing Group at Intel. (Feb 2018 - Till date)**

o Software Engineer(DevOps) in the Build Release domain responsible for the CI/CD of Intel drivers for

End Customers. In my capacity as the Ops Lead I am responsible for the build process, automation,

troubleshooting, integration of new platforms with the current infrastructure and tool-chain and

seamless delivery to end customers. Tools used are git, Gerrit, Teamcity, Artifactory, HSDE.

o Also working on the smooth transition of the tool-chain to a new scalable environment which

involves migration of the existing toolchains to new-ones. As a part of the migrations, I explored

Docker, Jenkins, puppet and hence lead the migration effort from v1.0 to v2.0.

**Systems Programmer(DevOps) in Infrastructure Engineering at Intel. (March 2016 –January 2018)**

O Product Engineer for GSuite for Business. Responsibilities include administration, configuration, user

synchronization, reporting using python, Integration of new features at the domain level and LevelEngineering support. As a part of DevOps, I worked on plugin development for GSuite and automated a

lot of redundant tasks like handling LDO/LEHN process and data transition, license release for unused

drives and inactive users. ~100% uptime was ensured by being 24x7 On-call support for seamless

experience by end-customers.

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o Product Engineer for Jive (Inside Blue). Jive being a critical application for collaboration at the enterprise

level with a user base of ~150k, Role includes monitoring and maintenance of the application, feature

enhancement as per user requirements with continuous deployment and testing, automation of

redundant manual tasks and test cases as a part of DevOps. Infrastructure stabilization and high-

availability model was incorporated with a Load-balancing infrastructure, feature integration and Level 3

engineering support. Ensured ~100% uptime for production systems by 24x7 On-Call support.

o Design Engineer for Microsoft - OneDrive for Business. Role includes planning, application landing after

analysis and exploration, product setup and security configuration, user and content management using

Powershell and Azure administration and Level 3 Engineering support.

**Software Engineer (Developer) in Mindtree Ltd. (October-2014 to March-2016)**

o Web development using Sitecore and SEO expert for P&G as a part of Digital Marketing.

o Responsible for Enhancing the platform for the client, building components to enable easy website

development and maintenance and reducing launch time of a campaign adding value to the client’s

products

**TECHNICAL PROFILE**

* Good knowledge of Python including data analysis, web Apis using REST, automation and reporting.
* Well versed with DevOps tools for CI/CD like Azure DevOps, Git and VSTS.
* Fair understanding of Angular and Node.
* Thorough knowledge about collaboration applications like GSuite, OneDrive for Business and Jive which includes administration, configuration of servers as well as application.
* Well versed in Linux administration and application management in Suse/Ubuntu.
* Good understanding about servers/data center models, storage models and authentication mechanisms (SAML,ADFS).
* Sound understanding of the DevOps practice.
* Fair knowledge of file management systems such as Syncplicity and Wiki.
* Thorough understanding about automation mechanisms using selenium with Python.
* Sound knowledge of SAFe methodology.
* Well versed with Information security and alignment of applications towards it.
* Well versed with High-Availability server models and Load-Balancing.

**TECHNICAL SKILLS**

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| --- | --- |
| Programming/Scripting Languages | Angular 7, Typescript, Nodejs, Javascript |
| Applications/Tools | Visual Studio Code, Git, VSTS, npm, angular-cli, Azure DevOps, RoboMongo, Postman |
| Operating Systems | Win 10, 8.1, 7. Ubuntu |
| Database | MongoDb, CosmosDb |
| Testing framework | Protractor and Mocha |

**Personal Skills**

* Problem Solver.
* Out-of-box approach to problem-solving abilities.
* Ownership and evidence of team-work.
* Quick learner, resourceful and productive.
* Customer oriented and flexible in terms of work timings to complete tasks on time with no backlogs.
* Efficient bandwidth and time management with multi-tasking approach.

**ACADEMIA**

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| --- | --- | --- | --- | --- |
| **Degree/Course** | **Institute** | **Board/University** | **Passing Year** | **%** |
| M.TECH (Cloud Computing) | SRM University, Chennai | SRM University (Self board) | 2017 | 6.68 |
| B.TECH (Computer Science) | Integral University, U.P | Integral University (Self board) | 2015 | 69.16 |
| Intermediate (XII) | Lucknow Public School,  Lucknow, U.P | ICSE | 2009 | 69 |
| Matriculation (X) | M.B.I.C, U.P | U.P (State Board) | 2007 | 69 |

**Personal Details**

Date of Birth : 23-03-1991

Father’s name : Akhilesh Nigam

Sex : Male

Marital Status: Single

Languages Known : English and Hindi

Nationality : Indian

I certify that information’s mentioned above are correct to the best of my knowledge and belief.

**Abhishek Nigam**